Welcome - Bienvenidos

Pandemic-EBT Wave 2:
Information for families with students enrolled in Medicaid

Wednesday, August 26
4:30PM – 5:30PM

Information and support for families and school communities to navigate the automatic $420 Pandemic EBT (P-EBT) food benefit.
P-EBT Rollout
Implementación de P-EBT

Wave 1: Families enrolled in SNAP or Public Assistance (PA)
Complete

Wave 2: Families enrolled in Medicaid (no SNAP or PA)
Mailings have gone out to all. Benefits should be available.

Wave 3: Families with no SNAP, PA, or Medicaid
In Progress- Join us next week!
Current Status

• The mailing of notification letters is complete

• Many mailings were returned

• Latest update: 40% of families had “pinned” their card.

Estatus Actual

• El envío de cartas de notificación se ha completado

• Se devolvieron bastante cartas

• Última actualización: 40% de las familias habían "fijado" su tarjeta.
OTDA SNAP Unit – Group 2
40 N. Pearl Street – 11C
Albany, NY 12243

Pandemic Electronic Benefit Transfer (P-EBT)
Food Benefits

Case Number:
or
Account Number:

What Happens Next?
Because people in your household receive Medicaid, the P-EBT food benefits for any eligible children in your household will be issued either to your Medicaid Common Benefit Identification Card (CBIC) or, if you do not have one, to the CBIC of the oldest child in your household who receives Medicaid and free or reduced-price school lunches.

To access your P-EBT food Benefits you will need to select a Personal Identification Number (PIN) over the phone by calling the following toll-free number: 1-888-328-6399. Please be prepared to provide the security information required to complete this process.

If you do not have the CBIC you used for Medicaid, please call the 1-833-452-0096 to request a replacement.

How much will my family get?
The maximum monthly amounts you may receive for each eligible child in your household are:

- March $68.00
- April $126.00
- May $149.00
- June $199.00

Questions:
If you have questions about your P-EBT food benefits, send an email to otda.sm.eisp.PEBT@otda.ny.gov.

XL0348 (6/20)
Medicaid CBIC Card
Tarjeta CBIC de Medicaid
Exceptions
Excepciones

• Families with children between the ages of 3 and 18
• Other occasional situations where students will be moved to Wave 3
• If you want to confirm if you’re in Wave 2 or Wave 3
• Because this is such a large system set up so quickly, there are some technical glitches

• Familias con niños de entre 3 y 18 años
• Otras situaciones ocasionales en las que los estudiantes serán trasladados al 3er Grupo
• Si desea confirmar si está en el 2do Grupo o 3er Grupo
• Debido a que esto fue un sistema tan grande y se instaló rápido, habrá algunos fallos técnicos
Activate your PIN and Check Your Card Balance
Active su PIN y Verifique el Saldo de Su Tarjeta

www.connectebt.com

1-888-328-6399
Helpful videos
Videos útiles

SEARCH/ BUSCAR: NYStateOTDA

ENGLISH: bit.ly/CBIC_PIN-English
ESPAÑOL: bit.ly/CBIC_PIN-Spanish
OTDA P-EBT Helpline
Linea de OTDA de Ayuda de P-EBT

1-833-452-0096

otda.sm.eisp.PEBT@otda.ny.gov
Where to use P-EBT
Dónde se usa P-EBT
What can you buy with P-EBT?
¿Qué se puede comprar con P-EBT?

- Dairy products
- Bread
- Grains
- Cereals

- Productos lácteos
- Pan de molde
- Granos
- Cereales

WHERE/DONDE:  Bit.ly/SNAPstores
WHAT/QUE:  Bit.ly/SNAPfoods
Frequently Asked Questions
Preguntas Frecuentes

OTDA

on.nyc.gov/p-ebt

Community Food Advocates
bit.ly/CFAPEBT